



## **ACCOMMODATION BOOKING TERMS & CONDITIONS**

We are a small, family owned and operated business located in a regional area, as such booking amendments and cancellations impact us greatly, leaving us minimal time to replace cancelled or amended bookings. We appreciate your understanding of our cancellation policy.

### **PAYMENT**

We request a valid credit card and expiry date for all accommodation bookings.

- Full payment is required upon booking, regardless of the lead time

### **AMENDMENTS**

Amendments can be made free of charge to bookings up to 14 days prior to the day of arrival. These include the following:

- Change of date
- Change of duration (where permitted)
- Amendments made less than 14 days prior to arrival incur a charge of 20% of the total booking

### **CANCELLATIONS**

Cancellation charges apply in the following instances:

- 14 days prior to arrival will incur a charge of 50% of the total booking
- Less than 14 days prior to arrival will incur a charge of 100% of the total booking
- If your booking is a result of a government mandated lockdown, a full refund or credit will be provided